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Pharmacy Management Information System to Support Data Management and Decision Making

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Abstract

A pharmacy is a place for providing pharmaceutical products and services to the public. The business processes carried out in pharmacies are managing data on existing drugs including drug stock, purchasing drugs from distributors, selling drugs to consumers, determining drug selling price policies, as well as reports in the form of a recapitulation of all drug sales and purchase activities that occur at the pharmacy. The business processes carried out by pharmacies today generally still manual controls carried out by humans, so that several times there is a risk of human error, that can cause problems in business processes. This will hinder when making drug sales reports and if you want to check the available drug stock it will take quite a long time. Meanwhile, when the customer/patient is about to return or return a drug, the employee has difficulty in finding the sales data for the drug because they have to find

one by one from the many sales notes.

The purpose of this study is to reduce errors and improve the quality of pharmacies such as improving performance and making it easier for process data, so that an integrated information system is needed that can support sales data processing, drug stock inventory, supplier data, purchase data, purchase reports, and sales reports.

The conclusion of this study is the system can improve the quality of pharmacies such as improving employee performance and making it easier to process data; With this system, management can find out drug data, suppliers, purchases, sales, prescription drugs, patients, warehouse and sales returns according to their respective access rights; The existence of a graphic menu to find out the results of sales in a certain period as a decision support that facilitates the owner in making decisions.

Keywords: Pharmacies, Information, Management

1. Introduction

The development of technology is increasingly rapid, a lot of technologies have been created with the aim of making it easier for humans to carry out their activities and work. Along with the development of technology, the need for technology is increasing, as technology is needed in all aspects of life. One of them is in managing drug data at drug stores (pharmacies), which includes managing existing drug data including drug stock, purchasing drugs from distributors, selling drugs to consumers, determining drug selling price policies, as well as reports in the form of recapitulation. all sales and purchase activities of drugs that occur at the pharmacy. The business processes carried out by pharmacies today generally still rely on manual controls carried out by humans so that several times there is a risk of human error that can cause problems in ongoing business processes. This will hinder when making drug sales reports and if you want to check the available drug stock it will take quite a long time. Meanwhile, when a customer/patient is about to return or return a drug, the employee has difficulty finding sales data the drug because they have to look for one by one from the many sales notes.

Based on these problems, an application is needed to organize and process drug data so that the transaction process can be carried out properly. The application used must also be well-computed in order to reduce errors in the transaction data collection process. This is due to the large number of drugs and transactions that occur, we need a database that is well integrated so that it will greatly support the performance of employees who interact directly with the system which can support sales data processing, drug stock inventory, supplier data, purchase data, reports. purchase, and sales reports.

2. Literature Review

According to Rusman, *et al.* (2012) [15]. Information Technology is a series of stages of handling information, which includes creating information sources, maintaining information channels, selecting and transmitting information, receiving information selectively, storing and searching information, and using information.

According to Adiwino and Anisah (2014) [11] purchasing procedures are sequences of purchasing activities carried out through several parts of the company. The parts involved in this procedure are purchasing, receiving goods, accounts payable and trading.

Sales is an integrated effort to develop strategic plans aimed at satisfying the needs and desires of buyers, in order to obtain profitable sales. Sales are the lifeblood of a company, because from sales you can get profit as well as an effort to attract consumers who are cultivated.

Republic of Indonesia Government Regulation No. 51 of 2009, explains Pharmacy is a pharmaceutical service facility where pharmacists practice pharmacy. Pharmaceutical service is a direct and responsible service to patients related to pharmaceutical preparations with the aim of achieving definite results to improve the quality of life of patients.

3. Method

The method used is research and development. According to Sukmadinata (2011) Research and Development is a process or steps to develop a new product or perfect an existing product that can be accounted for. System analysis carried out processes related to the initial stages of research methods. With the planning stages of the design as follows:

1. Method

In the research method taken using the waterfall model. In the waterfall model there are several stages, analysis, design, coding and testing.

2. System Analysis

At the communication stage, interviews and observations were carried out. The observation process is carried out by making direct observations. The interview process was carried out by conducting question and answer to match the data and information from the observations. After conducting direct observations and interviews, an analysis of user requirements, analysis of data requirements and analysis of functional requirements can be compiled.

4. Results and discussion

4.1 Conceptual Design

At the conceptual design stage, the components of the information system are designed with the aim of communicating to users. The Context Diagram shows the sequence of activities of the cooperative reporting system which contains one process which is numbered process 0. This process represents the process of the entire system. In the context diagram, the relationship between entities, input and output from the system is illustrated which can be seen in Fig 1.

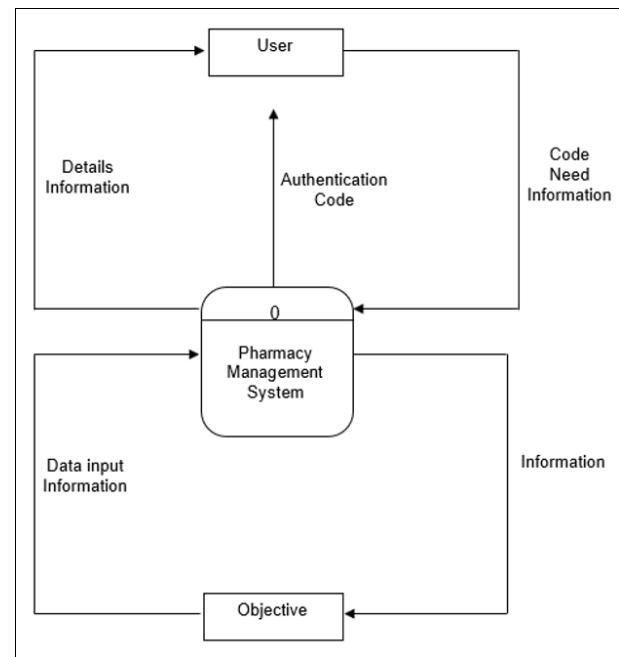


Fig 1: Context Diagram

From Fig 1 it can be explained that the relationship between external entities and the reporting application is as follows:

1. Input relationship between entities outside the User and Information Technology and Cooperative Reporting Applications is a code of information needs. The output relation consists of code authentication and detailed information.
2. Input relationship between entities outside the institution with Information Technology and Cooperative Reporting Applications is the input of a list of information. The output relation consists of a user list report.

4.2 Architectural Design

After the system is analyzed and designed in detail, the system implementation stage is the stage of putting the system so that it is ready for operation. System implementation is also a process of making and implementing a complete system, both hardware and software.

Here are some views of the android-based savings and loan cooperative service application and its main features.

Main feature:

1. Login Page
Enter the username and password for access to the pharmacy application.
2. Home / Home
On the main page, on the left shows the menu and, on the right, displays the amount, information, and purchase transactions or sales transactions at the pharmacy.

3. Add Medicine
The Add Drug page is used to enter new drug data, fill in all data and press the save button to save the data.
4. See Medicine
The View Medicine page is used to view the drug data that has been inputted, click the edit button in the action column to change the data, or click the delete button in the action column to delete the data.
5. Expired Drugs
Expired Drugs page displays information on drugs that have expired, and drugs that are almost expired.
6. Out of Drugs
The Out of Drugs page displays information on the stock of drugs that are out of stock and those that are running low / stock is less than 10.
7. Drug Category
This page is used to add a drug category, enter the category name and description of the drug category, then click the save button.
8. View Drug Category
This page displays drug category data, click the edit button icon to change the data, and click the delete button icon to delete the data.
9. Medicine Unit
This page is to add a Drug Unit, Enter the name of the unit / Type of Drug and then click the save button.
10. See Medicine Unit
This page displays drug unit data, click the edit button icon to change the data, and click the delete button icon to delete the data.
11. Add Supplier
The Add Supplier page is used to add drug supplier data, enter supplier data then click the save button.
12. View Supplier
This page is used to view supplier data, click the edit icon button to change the data, and click the delete button icon to delete supplier data.
13. Increase Sales
This page is used to process sales transactions, fill in the buyer's name and transaction date, then select a drug and enter the amount of drug.
14. View Sales
This page is used to view sales transactions, click the invoice button icon to view sales invoices.
15. Sales Chart
This page displays a graph of sales, most sales, least sales, highest revenue and lowest revenue.
16. Add Purchase
This page is used to process the purchase transaction, fill in the name of the supplier and the date of the transaction, then select the drug and enter the amount of the drug, if you want to increase the supply of the drug, or more than one then click the add product button, when the transaction is complete, then click the save button.
17. View Purchases
This page is used to view Purchase transactions, click the invoice button icon to view purchase invoices.
18. Purchase Chart
This page displays a graph of purchases, most purchases, least purchases, highest spends and lowest spends.
19. Report
The report page displays sales and purchase graphs,

sales and purchase amount data, and profit.



Fig 2: Login Page

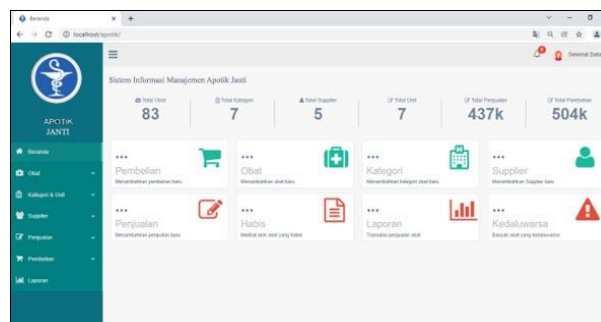


Fig 3: Home Dashboard

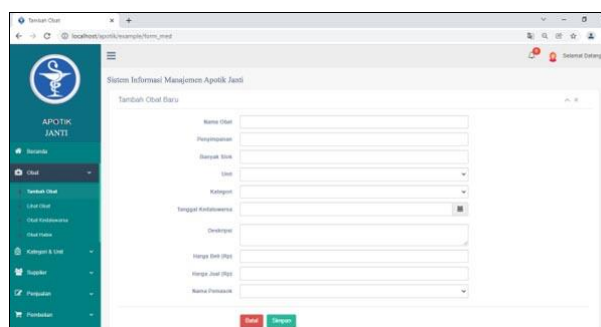


Fig 4: Add Medicine Views

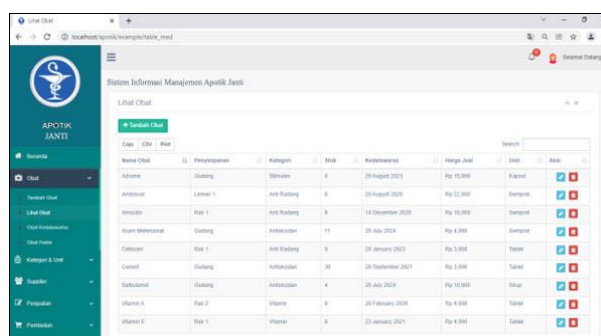


Fig 5: See Medicine Views

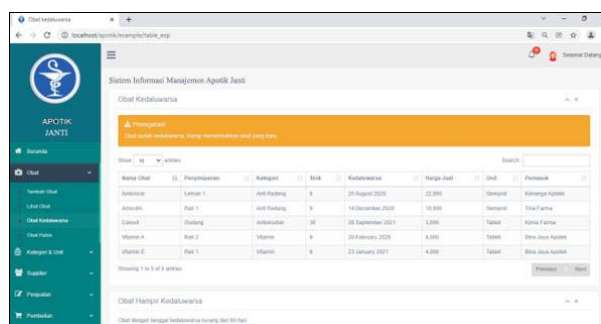


Fig 6: Expired Drugs Views

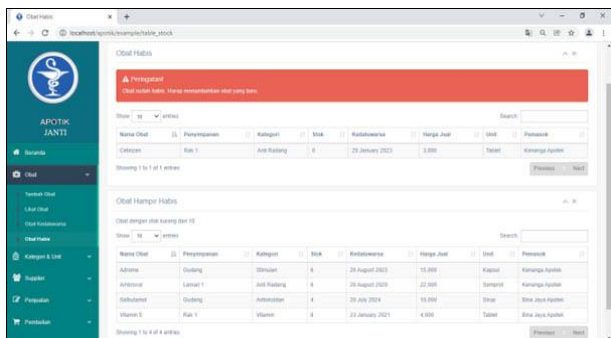


Fig 7: Out of Drugs Views

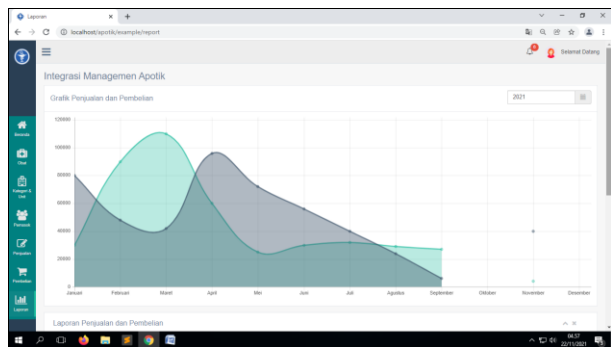


Fig 12: Sales Chart Views

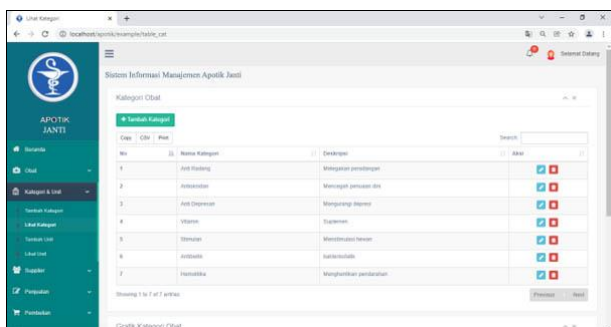


Fig 8: Drug Category Views

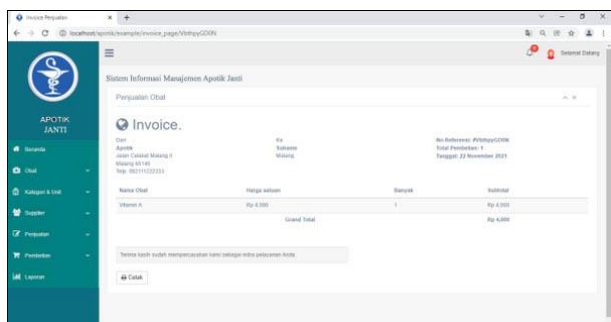


Fig 13: Invoice Views

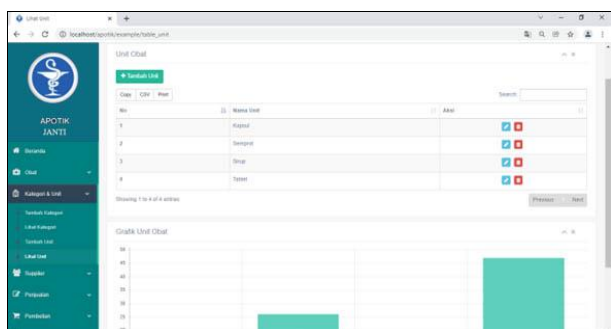


Fig 9: Medicine Unit Views

#	Bulan	Pembelian	Pembelian	Laba
1	Januari	50000	60000	10000
2	Februari	60000	65000	5000
3	Maret	100000	42000	58000
4	April	90000	30000	60000
5	Mei	20000	72000	-47000
6	Juni	30000	30000	0
7	Juli	20000	40000	20000
8	Agustus	20000	24000	4000
9	September	27000	6000	21000
10	Oktober	0	0	0
11	November	4000	40000	36000
12	Desember	0	0	0
#	Total	427000	160000	267000

Fig 14: Report View

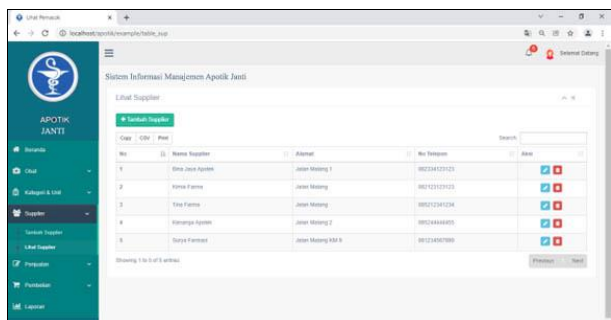


Fig 10: Supplier Views

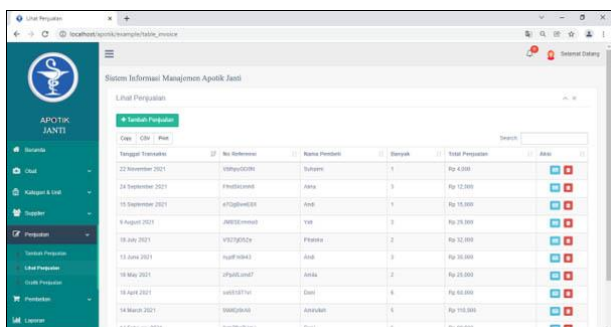


Fig 11: Increase Sales Views

5. Conclusions

Based on results and discussion from this research, the following conclusions can be follows:

1. This system can improve the quality of pharmacy, such as improving employee performance and making it easier for employees to process data.
2. With this system, owners and employees can find drug data, employee data, suppliers, purchases, sales, drug prescriptions, patients, warehouse drugs, and sales returns in accordance with their respective access rights.
3. There is a graphic menu to find out the sales results in a certain period as a decision support that facilitates the owner and related parties in making decisions.

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